





**Trend of monthly disposal of complaints**

<b>SN</b>	<b>Month</b>	<b>Carried forward from previous month</b>	<b>Received</b>	<b>Resolved*</b>	<b>Pending**</b>
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<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>
1	Apr-26	0	0	0	0
2	May-26	0	0	0	0
3	Jun-26				
4	Jul-26				
5	Aug-26				
6	Sep-26				
7	Oct-26				
8	Nov-26				
9	Dec-26				
10	Jan-27				
11	Feb-27				
12	Mar-27				
	<b>Grand Total</b>	0	0	0	0



\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**Trend of annual disposal of complaints**

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2022-23	0	0	0	0
2	2023-24	0	0	0	0
3	2024-25	0	0	0	0
4	2025-26	0	2	2	0
5	2026-27	0	0	0	0
	<b>Grand Total</b>	0	2	2	0