



DP ESCALATION MATRIX

Details	Contact Person	Address	Contact No	Email Id	Working Hours
Customer Care Number	Laxman Kumar	412-422, Indraprakash Building, 21 Barakhamba Road, New Delhi110001	011-44441111 Ext: 473	rrequiry@rrfcl.com	09:30 A.M to 5:30 P.M (Monday to Friday)
Head Customer Care Number	Neeraj Mishra	412-422, Indraprakash Building, 21 Barakhamba Road, New Delhi110001	011-44441111 Ext: 473	rrequiry@rrfcl.com	
Compliance Officer	Narender Kumar Yadav	412-422, Indraprakash Building, 21 Barakhamba Road, New Delhi110001	011-44441111 Ext: 471	narender@rrfcl.com	
Director	Jeetesh Kumar	412-422, Indraprakash Building, 21 Barakhamba Road, New Delhi110001	011-44441111 Ext: 401	jeetesh@rrfcl.com	

In absence of a response/complaint not addressed to your satisfaction, you may lodge a complaint with:

- SEBI at <https://scores.sebi.gov.in/> and <https://smartodr.in/login>
- CDSL : Complaints@cdslindia.com